

# TECHNICIAN

## CONTACT

 (+254) 704 210 555

 snjishaka@gmail.com

 00614 Wangige

## SKILLS

- Web Design
- Design Thinking
- Computer packages
- Front End Coding
- Problem-Solving
- customer service skills
- Strong organizational abilities
- Strong Communication

## EDUCATION

### SECONDARY SCHOOL

SAINT PETERS MUMIAS  
2014 - 2017

### BACHELOR OF SCIENCE IN COMPUTER SCIENCE

SAINT PAULS LIMURU  
2019 - PRESENT

# SENAJI SHAKA

## PROFILE

Experienced technician skilled in troubleshooting and maintenance. Dedicated to delivering top-notch service and ensuring smooth operations.

## EXPERIENCE

### WEB DEVELOPMENT

KOSGEI DEVS

2022 - Present

- Web Development: Developed and maintained websites for clients. Ensuring responsiveness.
- Utilized HTML, CSS, JS to create visually appealing functional websites.

### TRAVEL COORDINATOR

DOVE ADVENTURES

2020 - 2022

- Helped with the planning and organization of a travel schedule
- Track travel expenses and reconcile them against the budget
- Develop and maintain relationships with travel vendors
- Provide travel advisories and updates to travelers
- Point out local attractions at the tourist destination
- Research and compare travel accommodations
- Identify the most cost-effective and efficient travel arrangements

### ICT TECH SUPPORT

2019 - 2023

NOIP AGENCIES

- Technical support for hardware, software, and network issues, ensuring minimal downtime.
- Installed, configured, and maintained computer systems to company standards.
- Troubleshooting remotely and on-site, resolving issues promptly.
- Managed IT equipment inventory and liaised with vendors for procurement.
- Assisted in IT projects, ensuring timely completion.

## REFERENCES

DOVE ADVENTURES

**KELLY KITEKI - MANAGER**

+254 712 706 714

NOIP AGENCIES

**PINTO KISAMBI - MANAGER**

+254 722 407 448